

## Arabella Azur Resort

Category	Telephone	Address	E-mail
3 STARS	+20 65 3615086/7/8/9 +20 100 1714001/2/3/4/5	El-Cornich St, Hurghada, Red Sea - Egypt	<a href="mailto:arabellaazur@azur.travel">arabellaazur@azur.travel</a>
Reservation	+20 2 33357569 +20 2 33358589	48 B Giza St. Orman building - Dokki, Giza 12411, Egypt	<a href="mailto:arabella-res@azur.travel">arabella-res@azur.travel</a>

Website	P.O. Box	Bank Details		Bank Name & Swift Code	
<a href="http://www.azurhospitality.com">www.azurhospitality.com</a>	235	L.E.	11018180286738	Credit Agricole Bank Hurghada ,Red Sea , Egypt Account Name ARABELLA AZUR RESORT Swift code: AGRIEGCX \$IBAN: EG400036000100011018400061191 € IBAN:EG180036000100011019780027916 L.E IBAN:EG670036000100011018180286738	
		USD \$	11018400061191		
		Euro	11019780027916		
General Manager	Mr. Mohamed Moustafa		E-mail: <a href="mailto:m.moustafa@azur.travel">m.moustafa@azur.travel</a>		
Hotel Manager	Mr. Emad El Sebai		E-mail: <a href="mailto:e.elsebai@azur.travel">e.elsebai@azur.travel</a>		
Front Office Manger	Mr. Bebawy Tawfik		E-mail: <a href="mailto:b.tawfik@azur.travel">b.tawfik@azur.travel</a>		
Reservation Manager	Mrs. Nagwa Fouad		E-mail: <a href="mailto:arabella-res@azur.travel">arabella-res@azur.travel</a>		
Guest Relations Officer			E-mail: <a href="mailto:gr.arabella@azur.travel">gr.arabella@azur.travel</a>		

### Distance

From Airport	10 Km
From Down Town	3 Km

### Rooms

Total No. of Units	295
Total No. of Beds	594

### Categories of Rooms

Total No. of Standard Rooms	109
Total No. of Deluxe Suites	1
No. Sea View Rooms	100
No. Pool View Rooms	85
No. of Connecting Rooms	8
No. of Non-Smoking Rooms	45

Room Facilities	Av.	N/Av.		Av.	N/Av.
Air Condition	✓		Balcony / Terrace with table and chairs	✓	
Heating	✓		Hair dryer	✓	
Bathtub /Shower	✓		Satellite TV	✓	
Bidet		✓	Kettle/ Cups/ Tea/ Coffee	✓	
Toilet	✓		Local & International calls (From Reception, Extra charge)	✓	
Mini Oven		✓	King Size Bed	✓	
Mini Bar (Soft drinks & Water)	✓		Twin Bed	✓	
Voltage	220		Sofa Bed	✓	

<b><u>Hotel Facilities</u></b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Safe Deposit Box (In room)	✓			✓
WI- FI Connection – (Free of charge in all public areas)	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus ( <i>Down Town</i> )			✓	
Car Parking	✓			✓
Car Rental			✓	
Doctor	✓		✓	
Currency Exchange Service			✓	
Credit Cards ( <i>Visa, MasterCard</i> )	✓			
<b><u>Entertainment</u></b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Live Band	✓			✓
Animation Programs	✓			✓
Folkloric Shows	✓			✓
<b><u>Sports Facilities</u></b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Gym Room	✓			✓
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Massage	✓		✓	
Billiard	✓		Snooker	✓
Swimming Pool ( <i>Fresh Water</i> )	✓			✓
Swimming Pool ( <i>Sea Water</i> )			✓	
Heated Swimming Pool	✓			✓
Indoor Swimming Pool			✓	
Tennis Court	✓		Flood Light	✓
Football Court	✓			✓
Squash Court	✓		Flood Light	✓
Volleyball court	✓			✓
Table Tennis	✓			✓
Water Sports Center	✓		✓	
Pedal Boat	✓			✓
Windsurf	✓		✓	
Diving	✓		✓	
Snorkeling Equipment	✓			✓
<b><u>Beach &amp; Pool Facilities</u></b>	<b>Av.</b>	<b>N/Av.</b>	<b>Charge</b>	<b>Free</b>
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓

<b>Food &amp; Beverage facilities</b>		Av.	N/Av.	Charge	Free	<b>Kids Facilities</b>		Av.	N/Av.	Charge	Free
Bar		✓			✓	Kids Club		✓			✓
Snack Bar		✓			✓	Kids Pool		✓			✓
Breakfast Buffet		✓			✓	Kids Animation		✓			✓
Lunch Buffet		✓			✓	Kids Menu		✓			✓
Dinner Buffet		✓			✓	Kids Restaurant Seat		✓			✓
Late dinner		✓			✓	Baby Cot		✓			✓
Specialty A La Carte Menu		✓		✓		Baby Sitting		✓			
Room Service		✓		✓		<b>TV Channels:</b>			Av.	N/Av.	
Pub – free until midnight		✓		✓	✓	Arabic Channels					✓
Oriental Corner		✓			✓	English Channels					✓
Meeting Room		✓		✓		French Channels					✓
<b>Total No. Of Restaurant</b>		2				German Channels					✓
						Russian Channels					✓
						Polish Channels					✓

### Food & Beverage Schedule

Outlet name	Operating Hours		Days of Operation	Meal(s) served	Location	Service Style	All Inclusive		Entertainment
	From	To					Extra Charge		
Grill Restaurant	7:00	10:00	Daily	Breakfast	Sea Side	Buffet	All Inclusive		House Music
	12:30	15:00	Daily	Lunch	Sea Side	Buffet	All Inclusive		House Music
	18:30	21:30	Daily	Dinner	Sea Side	Buffet	All Inclusive		House Music
Oasis Pool Restaurant & Bar	10:00	17:00	Daily	Beverages	Pool	Bar	All Inclusive		House Music
	10:30	12:30	Daily	Snacks	Pool	Tea Snacks	All Inclusive		House Music
	12:00	16:00	Daily	Ice cream	Pool	Ice cream	All Inclusive		House Music
	15:00	17:00	Daily	Pizza	Pool	Snacks	All Inclusive		House Music
Palms Bar	10:00	17:00	Daily	Beverages	Beach	Bar	All Inclusive		House Music
	15:00	17:00	Daily	Hot Snacks	Beach	Snacks	All Inclusive		House Music
Reef Beach Bar	10:00	17:00	Daily	Beverages	Beach	Bar	All Inclusive		House Music
Paradisio Bar	10:00	17:00	Daily	Beverages	Pool	Bar	All Inclusive		House Music
El Khan Bar	10:00	midnight	Daily	Beverages	Main Building	Bar	All Inclusive		House Music
Om Kolthom Bar	18:00	23:00	Daily	Beverages. Water pipe is against extra charge	Upstairs next to the Grill Restaurant	Oriental corner	All Inclusive. Water pipe is against extra charge		House Music
Bierkeller Pub	18:00	midnight	Daily	Beverages	Sea Side	Bar	All Inclusive		House Music
Il Duomo Restaurant	18:30	21:30	Daily	Dinner	Main Building	Buffet	All Inclusive		House Music
Kalaboush PUB	22:00	02:00	Daily	Beverages	Hotel Entrance	Bar	All Inclusive till midnight only		DJ

Outlets opening days & hours can be changed according to seasonality & hotel occupancy

## Restaurants rules & Dress code policy

### **Dress code policy:**

Arabella Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest Dress Code standards of service to all guests of all nationalities. The following attire is expected to be worn:

**Breakfast:** Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

**Lunch:** Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts& dry shorts. Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

**Dinner:** Smart casual dress code. Men are required to wear shorts or trousers, decent shirts or polo's, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

### **Restaurant rules:**

Arabella Azur is an All-inclusive Resort, providing a large choice of food & beverage to guests inside each outlet. Removing food items from the restaurants is strictly prohibited. Special food requests are handled by the Restaurant Manager on individual basis & to be charge to the guest room.